

RATES AND AVAILABILITY

We price our rates depending on the season and local festivals. For more information on current rates please call 812-265- 2361.

AGE REQUIREMENT POLICY

Guests must be 21 years of age or older with a valid government-identification to reserve and to check-in to a guestroom at the main hotel. The French Quarters, guests must be 19 years old with a valid government issued ID. A person of the minimum age requirement must be present at check-in and become a registered guest in the room.

ALCOHOL POLICY

Outside alcohol is not permitted on the grounds of the hotel. Guests may purchase beer, wine and mixed drinks with cash, or credit/debit cards at the bar during lobby bar hours.

ARRIVALS AND DEPARTURES

Check-in 3:00 p.m. to 9:00 p.m. Late arrivals must contact front desk prior to 9:00p.m

Check-out is by 11:00 a.m.

EARLY CHECK-IN

Early check-in is subject to hotel availability and cannot be guaranteed. We recommend contacting the hotel and they will do their best to accommodate your request.

EARLY DEPARTURE

There will be a charge of one night's room plus tax for guests departing prior to their scheduled departure date.

LATE CHECKOUT

Check out time is 11 a.m. Guests wishing to extend their checkout must notify the front desk the day before their departure date. There are no guarantees for late checkout. If late checkout is available for the room, guests will be charged \$100 late checkout fee. Late checkout is by 2 p.m.

PAYMENT POLICY

On arrival at the hotel, the Riverboat Inn & Suites requires a credit card pre-authorization to cover the value of your stay plus any incidental charges that may occur during your stay. The pre-authorization will hold the funds until check-out, at which time the amount actually incurred during the stay will be charged. Authorized amounts may take up to 30 days after departure to be released by your bank or financial institution and the hotel will not be responsible for any resulting fees or charges.

A 3.99% convenience fee is added to all credit card transactions.

Guests wishing to pay for their stay with cash, can do so upon checkout. A major credit card will need to be on file when checking in and authorized for the full amount of their stay. Cash is not accepted for same-day reservations.

CHILDREN

The hotel does not offer any rollaway beds or cribs. We have a limited number of guestrooms that have two queen sized beds in them. It is always advantageous to reserve these guestrooms far in advance to ensure availability of these rooms. For additional information please contact the hotel directly at: 812-265-2361.

INTERNET

Complimentary Wi-Fi- for registered guests only

NO PARTY POLICY

The hotel has a no party policy in its guestrooms and suites. This is enforced in the following manner. If the hotel is made aware that there are too many occupants in the guestroom or suite, or that the noise level is disturbing others, through noise complaints, or by observation, hotel management will visit the accommodation and request that the matter be immediately remedied. If management must return for the same issue, the occupants of the guestroom will be evicted without a refund.

VISITORS

No visitors after 11:00PM. Visitors must notify the Front Desk upon their arrival. Visitors must always be accompanied by the registered guest. As a registered guest, you are responsible for your visitor at all times, and may be charged an Extra Person fee for guests on property after 11:00PM

OCCUPANCY POLICY

Room rates are based on single or double occupancy in guestrooms and suites. Each additional person over 18 years of age will be assessed a \$20.00 per evening extra person charge. All guestrooms and suites at the Riverboat Inn & Suites have occupancy limitations; maximum of two guests in guestrooms with one queen bed, two guests in guestrooms with a king bed and four guests in guestrooms with two queen beds.

PARKING

The Riverboat Inn & Suites offers complimentary parking onsite. Guest parking for French Quarters is located at the French Quarters off Ferry Street. Guests staying at the main hotel, Riverboat Inn & Suites, can enter by East First Street or Vaughn Drive.

Please Note: Always lock your vehicle and do not leave valuables inside. The Riverboat Inn & Suites is not responsible for lost items or damage to your vehicle.

PETS

We have a NO PETS policy.

Please Note: The ADA states a certified service animal is trained to perform functions that the individual cannot. A service animal is not a pet, and emotional support animals do not qualify as a certified service animal.

POOL

A lifeguard is not on duty, so swimming is at your own risk. Children under the age of 18 must always be supervised by an adult. No glass is allowed in the pool area. Swim diapers are required for children under 5 years of age. Parents will be liable should the pool be forced to close and be drained due to negligence in supplying proper diapers to prevent pool accidents. No smoking or vaping in the pool area.

RIGHT TO REFUSE SERVICE:

Riverboat Inn and Suites is privately owned and operated. We reserve the right to refuse service to anyone for any reason that does not violate Federal or State laws.

PROPERTY DETAILS

Two floors, 59 total rooms, including one bedroom suite and nine extended stay suites. There are no elevators located at any location and all rooms on the second floor must be accessed by stairs only.

RESERVATION DETAILS

Age requirements: Guests must be 21 years of age or older with a valid government identification to reserve and to check-in to a guestroom at the main hotel. For the French Quarters, a guest must be 19 years of age with a valid government ID to reserve and to check in to a guestroom. A person of the minimum age requirement must be present at check-in and become a registered guest in the room.

Cancellation Policy-For all NON-Festival, Special Events, or holiday reservations, cancel or modify reservations by 3:00 p.m. EST (local hotel time) at least 48 hours prior to arrival. If your reservation is not cancelled, you will be responsible for the entire stay.

For all festivals and holidays, guests must prepay in full for their entire stay. There is a 30-day cancelation policy.

For group room blocks please contact the hotel for information at: 812-265-2361.

ROOM KEYS

Room keys are issued to the registered guest(s). No room keys will be issued to youth under 18 at any time. A valid government issued photo identification is required if you have lost your key and require a duplicate. Please return all room keys to the Front Desk upon check-out. Any keys not returned upon departure will result in a \$50 lost key charge.

DISCOUNTS

We offer discounts to Military, Seniors, Hanover College Alumni, Bikers, Bereaved Families, Repeat Guests, and Large Groups.

SMOKING

All guestrooms and suites at the Riverboat Inn & Suites are 100% non-smoking. A \$250 cleaning fee (plus tax) will be applied for any evidence of smoking in guest rooms or suites upon departure. We are pleased to offer smoking areas outside of the hotel for guests' convenience. Guest room damage will be applied to the form of payment on file, should any damage occur.

DAMAGE TO MATTRESSES AND BEDDING

Damage to mattresses and linens including towels, mattress pads, sheets, bedspreads, blankets resulting from the use of body oils, make-up, tanning sprays, lotions, oils, etc. will result in a charge at 150% of full and new replacement value plus any shipping and handling charges, for the special cleaning, repair or replacement of the damaged article.

DAMAGE DISCOVERED AFTER CHECK-OUT

Guest Rooms found with waste scattered around, in complete disorder, and/or "trashed" will be subject to a \$250 maintenance deep cleaning fee, administration fee and/or third-party fees. Any damage to hotel property, whether accidental or intentional, is the responsibility of the registered guest for each room. Any costs associated with repairs and/or replacement will be charged to the credit card of the registered guest. In extreme cases, criminal charges will be pursued.

Policies may vary during holidays, special events, and are subject to change without notice.